

# TERMS OF USE OF SOFT-TRANSPORT LICENSE



This License Agreement is a legal agreement between

**EULOAD S.R.L. as Manufacturer and Distributor:**

**AND**

**Beneficiaries of this application,**

for the use of the **SoftTransport** software product, which includes the software, even the structure of the database related to it, and the associated support services.

## **DURATION OF THE AGREEMENT**

The license granted under this Convention begins with the payment of the right to use the software, and expires at the end of the period for which the license was purchased.

The duration of the license may not be shorter than 1 year.

In the event of successive renewals of the license, this Convention shall be automatically extended without any other formality, for the period for which the right to use the software has been paid, but not less than 1 year.

## **SOFTWARE LOCATION**

Customer understands and accepts that the license to use the software is granted for use at a specified location (web address) on one of the distributor's servers in the Ultra Light, Light and Convenient Variant, respectively on the beneficiary's server in the Standard Version.

## **PRICE PACKAGES**

The price of the subscription (license of use) for one year differs depending on the package purchased, as follows:

**ULTRA LIGHT package - 240 euro plus VAT per year**

- 1 ADMINISTRATOR user
- 1 OPERATIONAL type user
- 1 CLIENT type user
- 3 DRIVER type users
- Unlimited remote support
- Free updates
- Product warranty
- Price guarantee
- SSL certificate

**LIGHT package - 490 euro plus VAT per year**

- 1 ADMINISTRATOR user
- 1 CONTROL user
- 2 OPERATIONAL type users
- 3 CLIENT type users
- 10 DRIVER type users
- Unlimited remote support
- Free updates
- Product warranty
- Price guarantee
- SSL certificate

If the number of additional users is requested, they can be configured for the amount of 70 euros per year plus VAT / user.

**STANDARD package - 1190 euro plus VAT per year**

- Unlimited number of users
- Unlimited remote support
- Free updates
- Customizable menus
- Product warranty
- Price guarantee
- Data on the client server

**CONVENIENT package - 2390 euro plus VAT per year**

- Unlimited number of users
- Unlimited remote support
- Free updates
- Customizable menus
- Product warranty
- Price guarantee
- Server and SSL Certificate included

**Extra HERE Maps option - 1 euro / managed truck / month plus VAT (minimum 50 euro / year plus VAT)**

- Annual license
- Route Planner
- Tolls Calculation
- Tonnage and size restrictions
- Interactive maps
- POIs for drivers
- Integrated in Soft-Transport

As a feature, the packages differ as follows:

- The Ultra Light package does not benefit from the section dedicated to Subcontractors, your own Service and Driver Shifts (Exchanges)
- The Light package does not benefit from the section related to your Own Service

If it is desired to change the package purchased during the duration of the agreement license with a more expensive package, this can be achieved by paying the price difference between the package already purchased and the desired package, as they are displayed on [www.soft-transport.com](http://www.soft-transport.com), on change date.

## PRICE GUARANTEE

If the beneficiary extends the subscription (license) every year without interruption, he will benefit from the same initial purchase price of the license. In other words, it will not be affected by a possible price increase.

## PRODUCT WARRANTY

If the beneficiary is not satisfied with the product purchased, within 30 days from the date of acquisition of the license, he may request in writing the termination of the contract and the reimbursement of the value of the paid license.

The beneficiary's request must be sent to the address within 30 days on the distributor's address, respectively:

Str. I.L.Caragiale Nr. 49, 415300 Marghita, Bihor County, Romania  
or  
by email at [contact@soft-transport.ro](mailto:contact@soft-transport.ro)

and it should contain at least one print screen with a proof of a minimum trial and the reason of dissatisfaction.

The product warranty is valid on the first purchase of a Soft-Transport license.

## ASSISTANCE DURING THE CONTRACT

The application is distributed "AS IS". However the Distributor provides assistance on contract period, as follows:

**a. New versions.** Euload may, at certain intervals, release new versions of SoftTransport application, containing bug fixes and / or updates. Euload will provide to the Beneficiary a copy of the new version at no additional cost. Installing the new version is a task of distributor within a maximum of 7 working days from the date of its launch, for the variants Ultra Light, Light and Convenient. Euload offers you, on the domain [www.soft-transport.com](http://www.soft-transport.com) or by email, the latest news about the versions of the program.

**b. Providing a User Account** on [www.soft-transport.com](http://www.soft-transport.com) for the beneficiary of the application through which suggestions can be made and tickets can be opened. Access data (name of username and password) will be provided by the Distributor.

**c. Manual for the Implementation of the Application in PDF format,**

User Manual at [www.soft-transport.com/faq.php](http://www.soft-transport.com/faq.php)  
Help Integrated on pages  
Tutorials at <https://soft-transport.com/demo.php>

**d. Error correction.** Euload is responsible for making all reasonable efforts to correction of verifiable and reproducible errors when they are reported by the beneficiary.

**e. Telephone and / or email support,** using the contact details published in the field [www.soft-transport.com](http://www.soft-transport.com), from Monday to Friday between 9 am and 4 pm, and by email at [contact@softtransport.ro](mailto:contact@softtransport.ro), for aspects related to the operation of the program.

## DATA SECURITY AND CONFIDENTIALITY

The Manufacturer undertakes to keep the contact details of the Beneficiary and any other information regarding its activity, to which it would happen to have access during performance of this contract.

As the provider of the application, we unequivocally undertake not to disclose, distribute or use any kind of database of the beneficiary, this representing his exclusive property.

The security of your data is our number one priority.

The application offers several security-related features:

- a). Hosting, in the case of the Light variant, on high-performance servers that have backed up daily, and who have implemented anti-fraud policies.
- b). The software that runs the application (PHP, MySQL) with last generation models.
- c). The application files are encrypted using our own encryption code. Moreover, in the case of the Light variant, the server is equipped with a POSITIVE SSL digital certificate  
*(Data encryption is done on 256 bits. To decrypt a 256-bit encryption it would take 50 supercomputers that check 10 at power 18 keys per second and would take 3 x 10 at power 51 years for it to decrypt the information. Such a super computer was never made).*

## OTHER CLAUSES

This agreement will be governed by the laws of Romania. Any disputes arising out of the interpretation, the execution, application or development of this contract will be settled amicably, and in the case in which this fails, they will be within the competence of the courts in Oradea, Romania.

**Downloading, installing or using the Soft-Transport application requires the express consent of the beneficiary to the Terms and Conditions of Use of the Soft-Transport License as they appear published on [www.soft-transport.com](http://www.soft-transport.com).**

**Using the Here Maps Extra Option implies the default agreement to the Here Terms of Use, accessible from the bottom left corner of each interactive map or at <https://legal.here.com/us-en/terms>.**